

2014/8/11

Security Level:

G730-U10 Product Training Course V1.0

Region Delivery & Service Dept

www.huawei.com



Contents

- 1. About the G730-U10**
- 2. How to Use the Common Functions of the G730-U10**
- 3. How to Upgrade the G730-U10**
- 4. FAQs**



About the G730-U10

- HUAWEI G730-U10 is a Huawei-developed 5.5-inch large-screen Smartphone running Android 4.2.2. It is a UMTS/GSM dual-SIM, single-standby mobile phone. The UMTS module supports the 900/2100 MHz frequency band, and the GSM module supports the 900/1800/1900 MHz frequency band.
- 1.3 GHz quad-core high-speed processor
- High-speed 3G/WLAN access, and portable WLAN hotspot
- Bluetooth V4.0
- Dual-microphone noise reduction
- User-friendly Emotion UI 2.0 developed by Huawei

About the G730-U10

Appearance



About the G730-U10

Hardware Specifications

Item	Description
PC dimensions (H x W x D)	151.5 mm x 78.3 mm x 9.6 mm
Weight	About 180 g (with battery)
Antenna	Built-in antenna
Storage capacity	ROM: 4 GB, RAM: 1 GB
SIM card interface	Standard 6 PIN SIM card interface (main card) + Micro SIM card interface (secondary card)
Power supply interface/USB interface	Micro USB interface, used for upgrade, maintenance and power supply of the mobile phone
Extension interface	Standard micro USB port, microSD card slot, 3.5 mm headset jack
Device control	Touch key feedback, volume keys, power button, charging indicator, gravity sensor, proximity sensor, and brightness sensor
Power adapter	AC input: 100-240 V, 50/60 Hz, 0.2 A DC output: 5 V, 1.0 A
Screen	5.5-inch large screen, 960x540 (qHD)
Battery capacity	2300 mAh
Working environment	<ul style="list-style-type: none">•Operating temperature: 0-35°C•Storage: 0-45°C•Operating humidity: 5-95%
Theoretical standby time	Longer than 100 hours (dual-SIM)/Longer than 200 hours (single-SIM), depending on user habits and network conditions

About the G730-U10

Hardware Specifications

Item	Description
Technical standards	WCDMA / GSM / GPRS
Working band	<ul style="list-style-type: none">•GSM/GPRS: 900/1800/1900MHz•WCDMA: 900/2100MHz
Maximum transmit power	<ul style="list-style-type: none">•WCDMA 900 MHz/2100 MHz: 24 dBm (+1/-3 dBm) (Power Class 3)•GSM/GPRS 900 MHz: 33 dBm (+/-2 dBm) (Power Class 4)•GSM/GPRS 1800/1900 MHz: 30 dBm (+/-2 dBm) (Power Class 1)
Receiver sensitivity	<ul style="list-style-type: none">•WCDMA 2100 MHz: better than -106.7 dBm/3.84 MHz•WCDMA 900 MHz: better than -103.7 dBm/3.84 MHz•GSM 900/1800/1900 MHz: -102 dBm/200 kHz
Wi-Fi	802.11 b/g/n
Bluetooth	V4.0
Camera	5 MP (rear camera) + 0.3 MP (front camera)
Radio	Built-in FM radio
GPS	GPS and AGPS

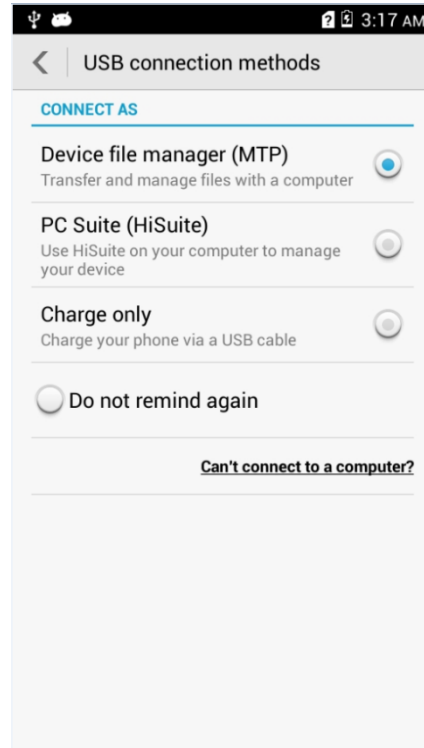
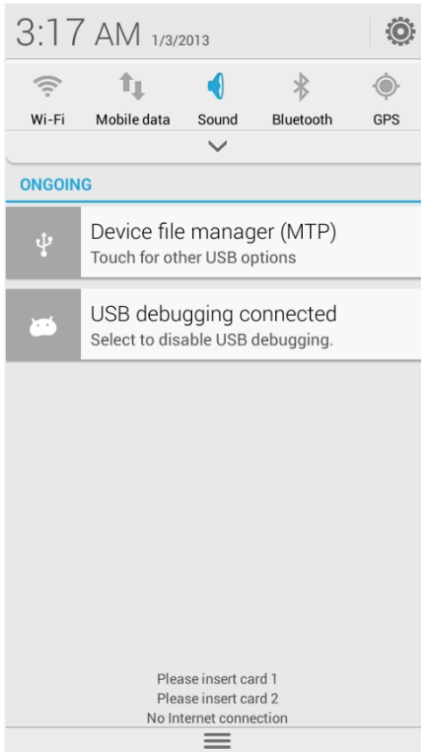
About the G730-U10

Software Functions

Item	Description
Voice service	<ul style="list-style-type: none">•Provides basic voice services (FR, EFR and AMR speech coding).•Displays recently dialed numbers. Provides the contacts.•Backup and recovery of contacts, display of contacts saved in the USIM/SIM card for dialing.•Speed dial, IP dial, emergency call, and hand-held or hands-free call.•Supports multi-level volume control during a call.
SMS	<ul style="list-style-type: none">•Sending, receiving, and group-sending of SMSs.•Phone memory saving more than 1000 SMSs.•Backup and recovery of SMSs.•The number of the text messages that can be saved on the USIM/SIM card depends on the capacity of the USIM/SIM card.•Group sending of SMS to more than 50 recipients.•Sending SMSs through the contacts.
Contacts	<ul style="list-style-type: none">•Backup and recovery of contacts, display of contacts saved in the USIM/SIM card•Phone memory saving more than 1000 contacts. The number of contacts saved on the SIM card depends on the capacity of the SIM card.•Supports contact duplication between the phone memory and the USIM/SIM card.•Supports the duplication of the entire contact list, as well as the duplication of a particular contact.
Data service	Supports packet data services in GPRS mode: 85.6 kbit/s (upstream and downstream), packet data services in EDGE mode: 236.8 kbit/s (upstream and downstream), and packet data services in HSPA+ mode: 5.76 Mbit/s (upstream) and 21 Mbit/s (downstream)

How to Use the Common Functions of the G730-U10

How to Install and Use the Client



When your phone is connected to a PC through the USB cable, tap **Connected as USB Storage** in the notification bar.

Tap **PC Suite (Hisuite)**.

Wait a moment. Open My Computer on the PC. Double-click the built-in disk HiSuite or run the HiSuiteSetup.exe file on the CD-ROM.

How to Use the Common Functions of the G730-U10

How to Use the Common Functions of the G730-U10

- **Turning On Mobile Data Services**
 - Method 1: Tap **Settings**. In the **Wireless & Networks** box, tap **More....** Then, tap **Mobile networks and Data connection** to specify which SIM card to use for data service connection.
 - Method 2: Drag the status bar to display the notification panel. Tap **Data Connection** to turn on data services.
- **Turning on WLAN**
 - Method 1: Tap **Settings**. In the **Wireless & Networks** box, slide the switch of WLAN to the right.
 - Method 2: Drag the status bar to display the notification panel. Tap **WLAN**.
- **Connecting to a Wi-Fi Hotspot**
 - Turn on WLAN.
 - Tap **Settings > WLAN**. Tap the desired hotspot. If the hotspot is password-protected, enter the password.

How to Upgrade the G730-U10

How to Upgrade the SD Card

- **Preparations**

- Format the SD card to the FAT32 format.
- Create a folder named dload in the root directory of the SD card.
- Copy the upgrade file to the dload folder.

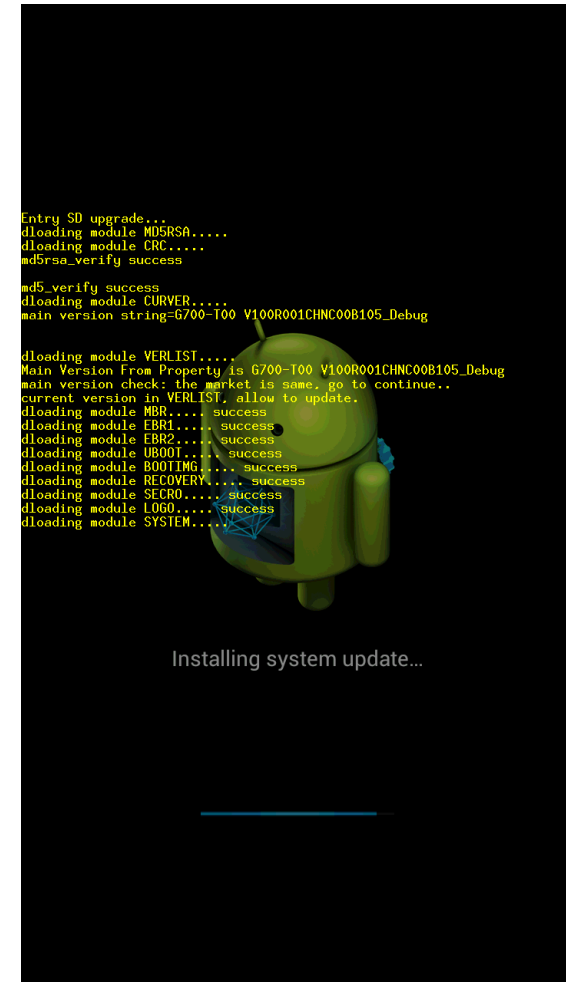
- **Note:**

- Do not change the names for the upgrade package and folder.

How to Upgrade the G730-U10

How to Upgrade the SD Card

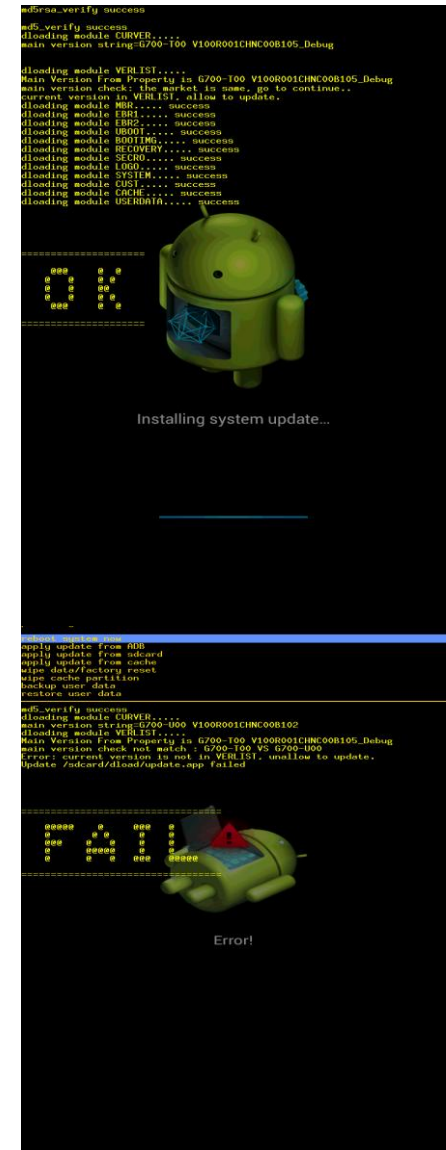
- Choose a method to upgrade the SD card.
 - Method 1: Tap **Settings > Updates > System updates**. Then, tap **OK** to start the upgrade.
 - Method 2: Remove and then re-install the battery, and press and hold the power, volume up, and volume down keys. When the motor vibrates, release the power key. Do not release the volume up or volume down keys unless the screen shown on the right is displayed.
 - Method 3: Power on the phone. Press *****1673495***** on the dialer to display the engineering mode. Tap **OK**. The phone automatically restarts and displays the startup logo. Then, the screen shown on the right is displayed.



How to Upgrade the G730-U10

How to Upgrade the SD Card

- Upgrade Result
 - Upgrade succeeded.
 - When the SD card is being upgraded, the progress bar is changing. If the upgrade succeeds, the screen shown on the right is displayed.
 - Then, the phone automatically restarts.
 - It takes about two minutes to upgrade the entire mirror.
 - Upgrade failed.
 - If an error occurs during the upgrade, the screen on the right is displayed and the reasons for the upgrade failure will be displayed on the screen.
 - There may be other reasons for the failure. To find out these reasons, contact the R&D engineers to obtain the log.
 - When a SD card is being upgraded, some of the upgrade information is displayed on the screen, while most information is saved in the sdload.log file, which is saved in the dload folder.



How to Upgrade the G730-U10

How to Simultaneously Upgrade Multiple G730-U10 Phones

- See the following guide to simultaneously upgrade multiple G730-U10 phones.
- It takes about two minutes to upgrade the entire mirror.

Huawei Device Website/Hotline

Official website: <http://consumer.huawei.com>

Service website: support.huaweidevice.com

Product forum: <http://en.club.vmall.com/>

Service Email: mobile@huawei.com

Service hotline: 8008308300

Server directory: \\szxnas31b-nrd\Tc_ops_it_f\服务部\

Thank you

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Change History

No.	Issue	Author	Date
1	V1.0	Zou Jian	2011-9-20